



Installer collaboration is broken

E-mail backlog, unanswered phone calls and manual follow ups.

A tangled web of inefficiencies costing you time and money

Let's fix it

We put you back in the driver's seat.

Manage all your installers and workflows with ease.



4 installer

Why it matters

We live in a culture of convenience, where customers expect efficient, seamless solutions that save time and eliminate stress.

Customers don't just want to buy a product – they want a complete solution from A to Z, where everything from ordering to installation happens without friction.

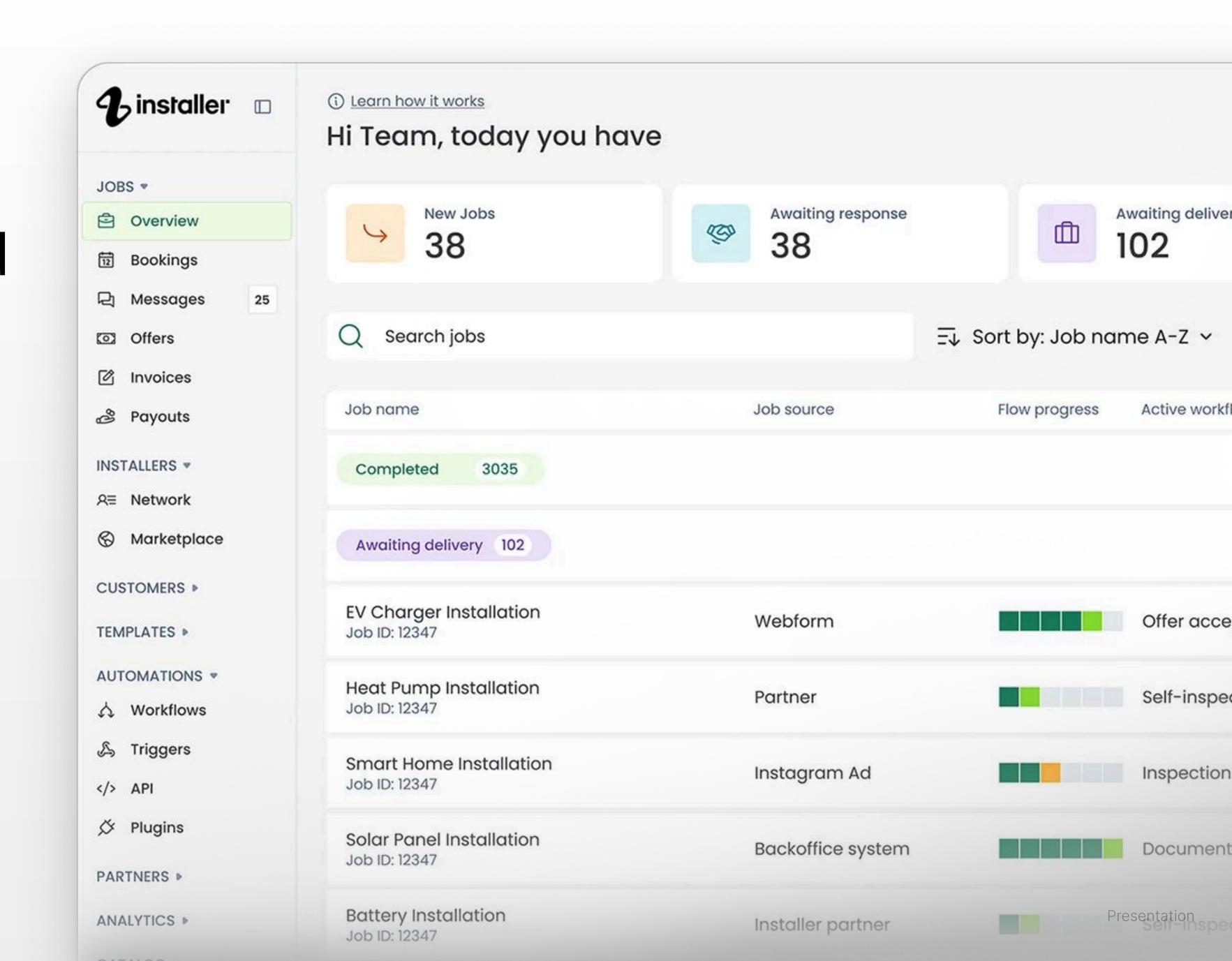
70%

of customers see installation as crucial for a good product experience



Order Dashboard

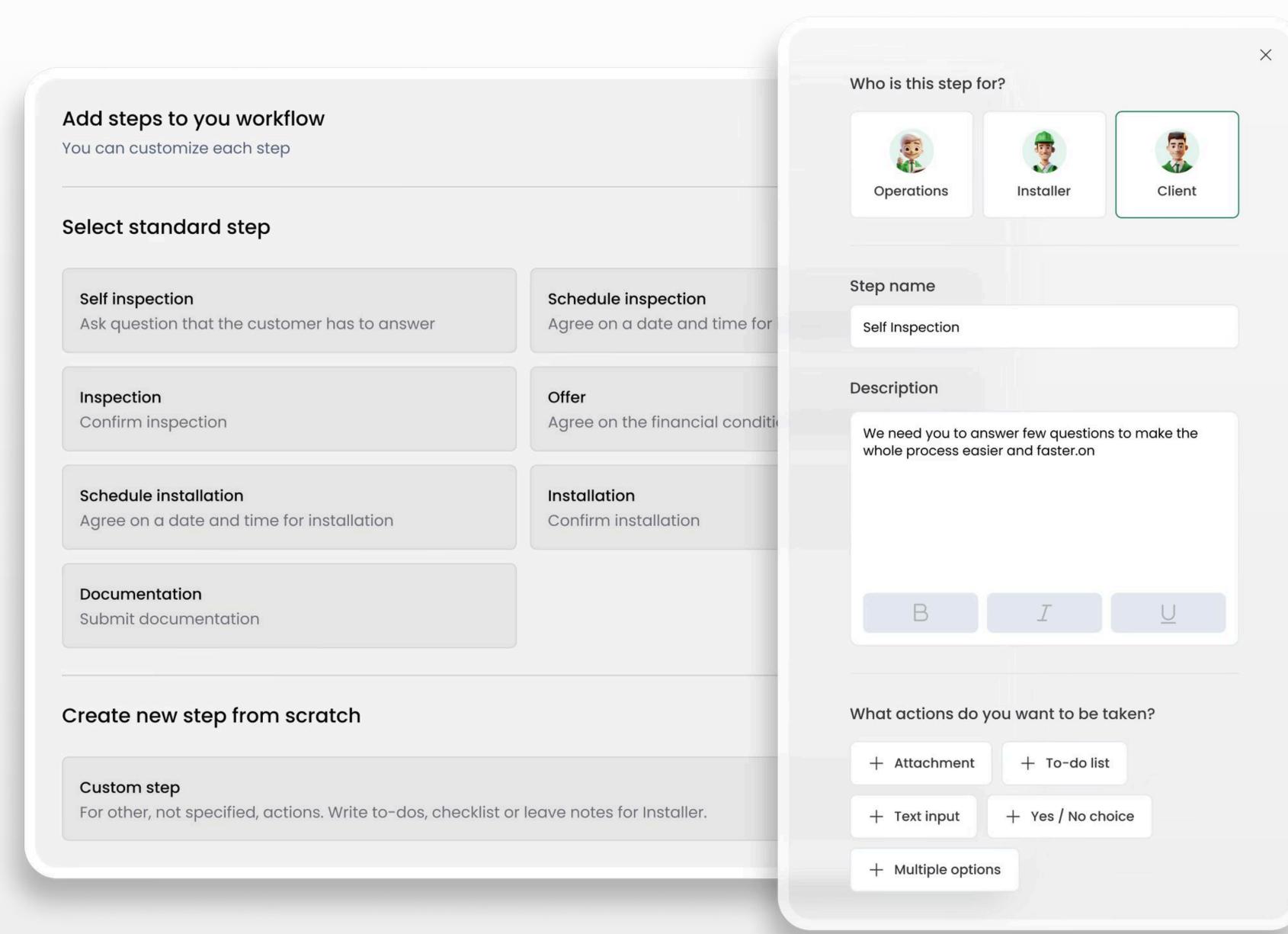
Full overview over all jobs being delivered with real-time insights at what step they're at.





Job Workflows

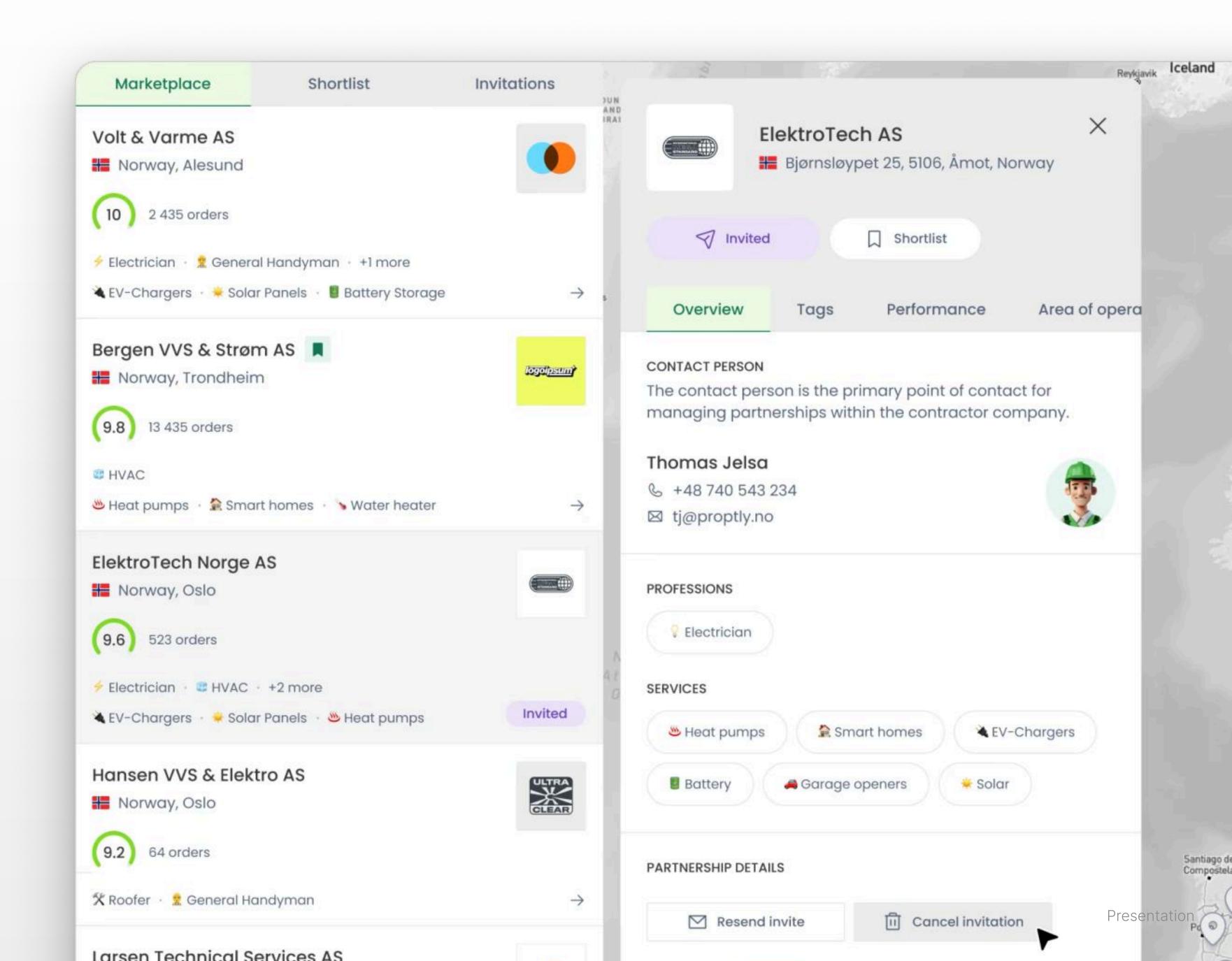
Easily create dynamic workflows for different products or services tailored for your operations, the installers doing the work, and your customers





Installer Network

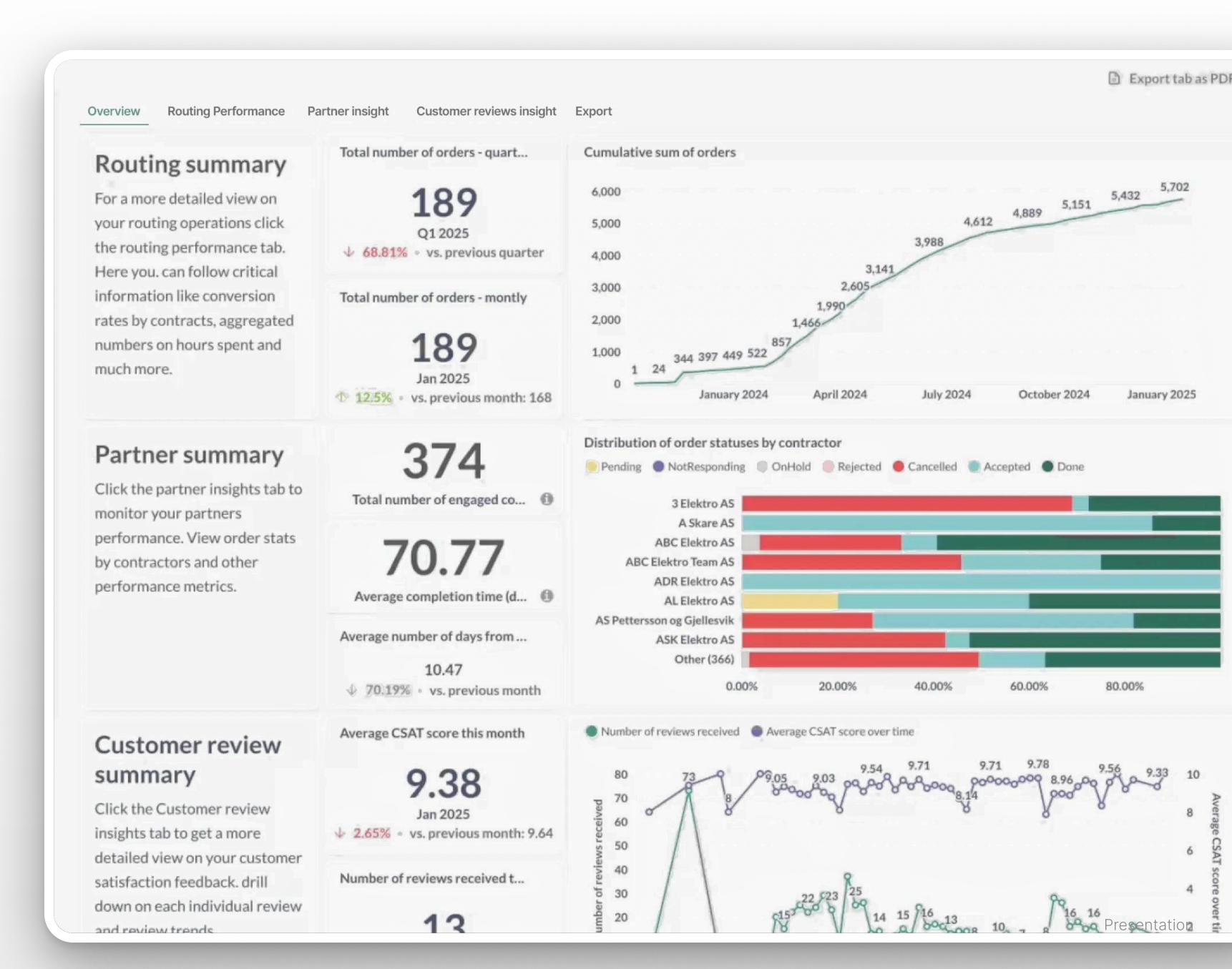
Work with your existing installer partners or find new ones through the installer marketplace





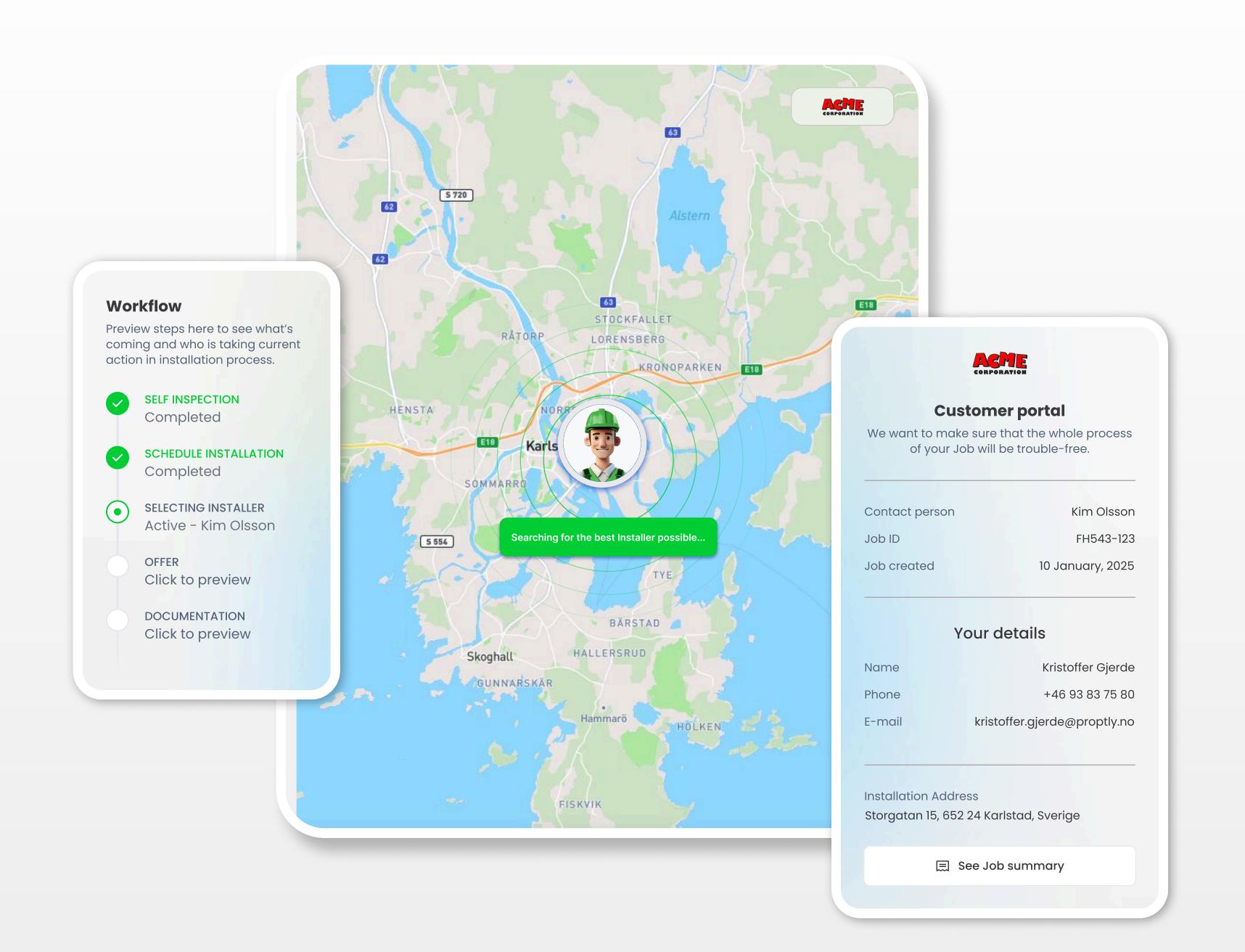
Data Analytics

Access mission-critical analytics on every aspect of your installer collaboration



Digital Customer Journey

Provide your B2B or B2C customers with an amazing white-labeled customer experience



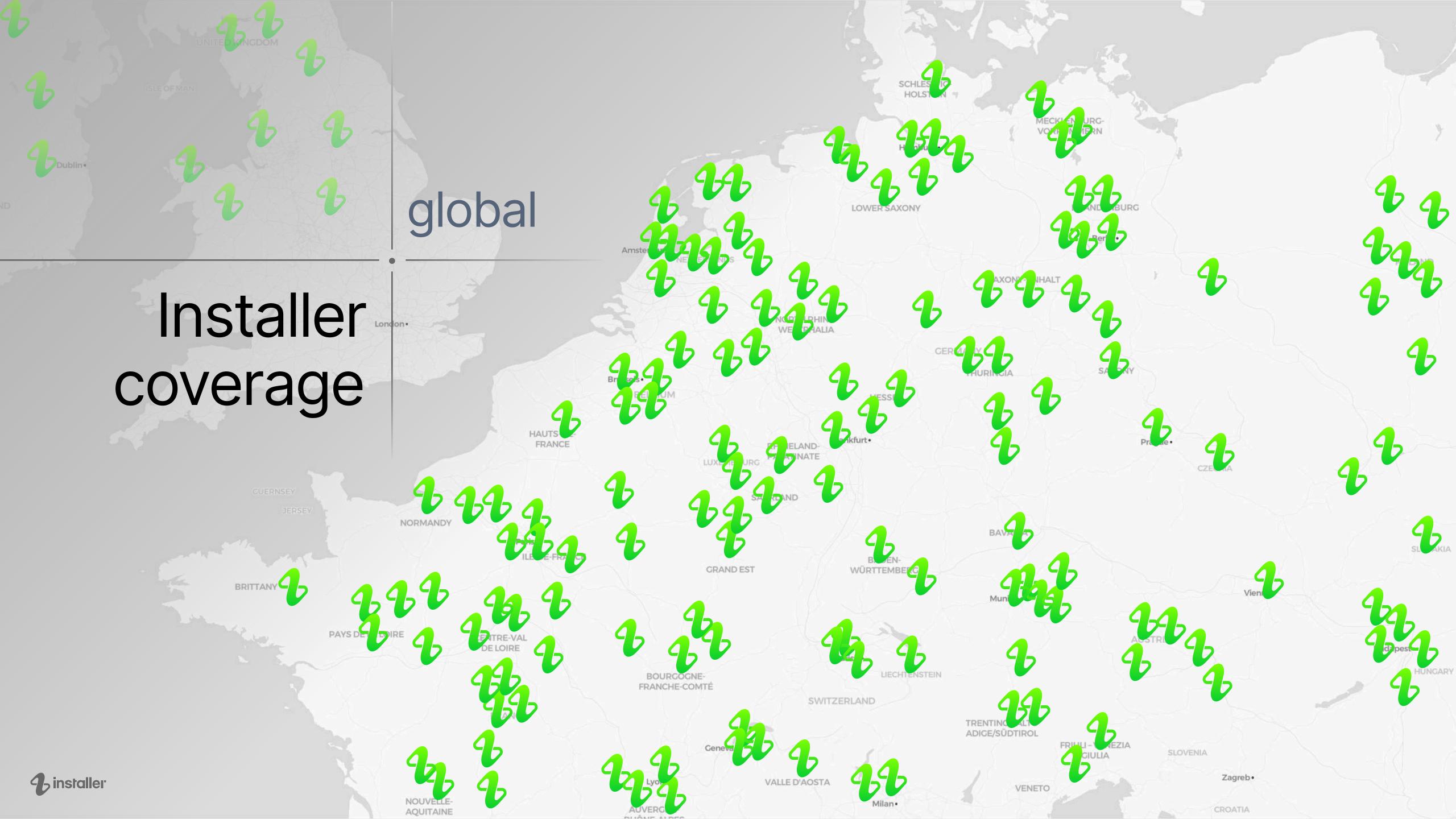
Our product in numbers



installations completed

Avg. CSAT Score





what makes us unique



J≌mptech



control of your customer journey			
real time job progress data			
installer marketplace			X
digital customer journey for end-customer			X
customised workflows for installers and customers			
360 degree data analytics platform			
training and onboarding of installers			
decentralized vs. centralized	decentralized	centralized	centralized



installer functions as a backend



You are fully utilizing your sales channels



STEP 2

The system finds the ideal installer for the job based on data related to geographic location and past deliveries.



STEP 3

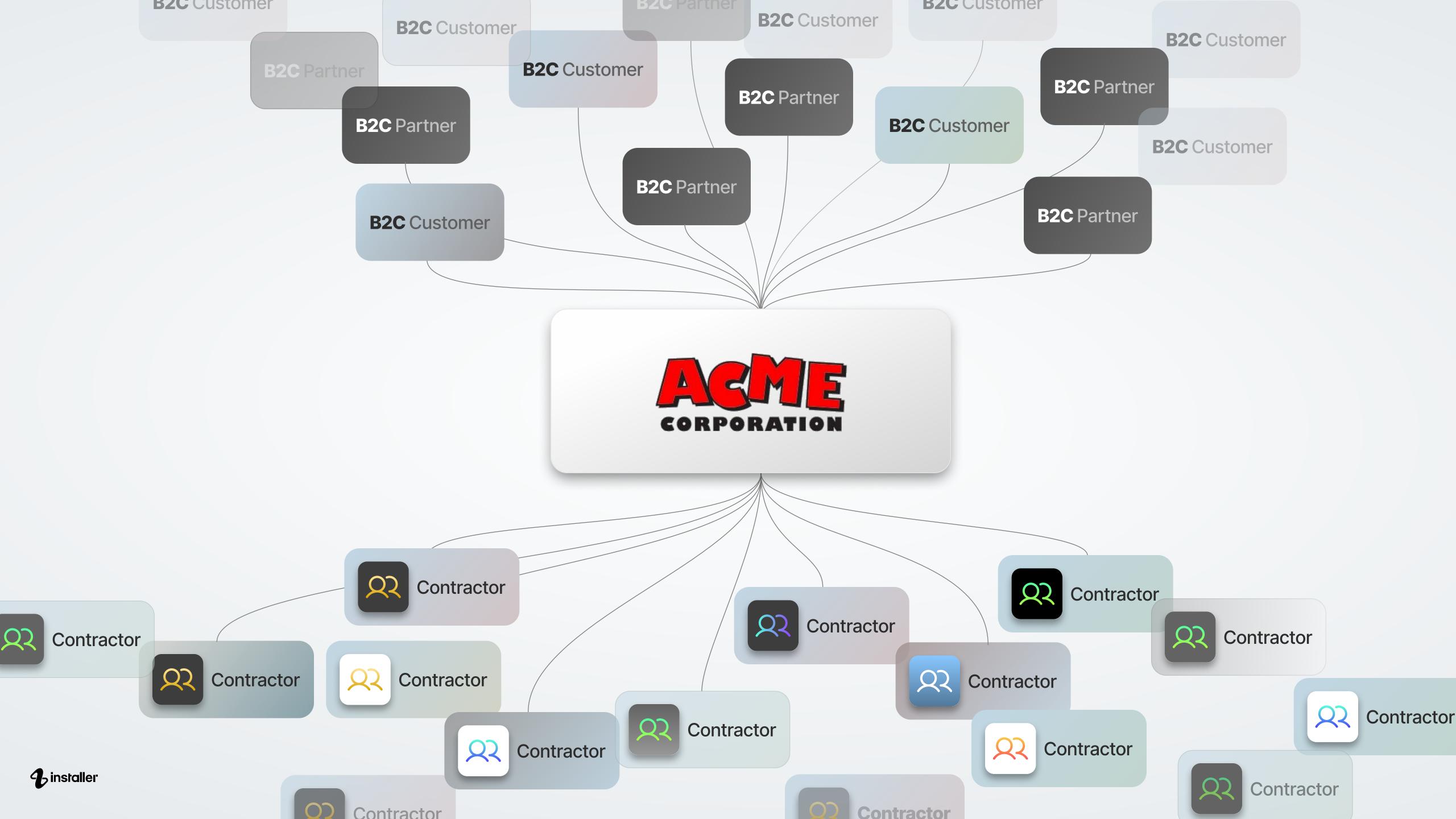
The installer receives jobs on a centralized platform and can easily follow up with the customer from start to finish.



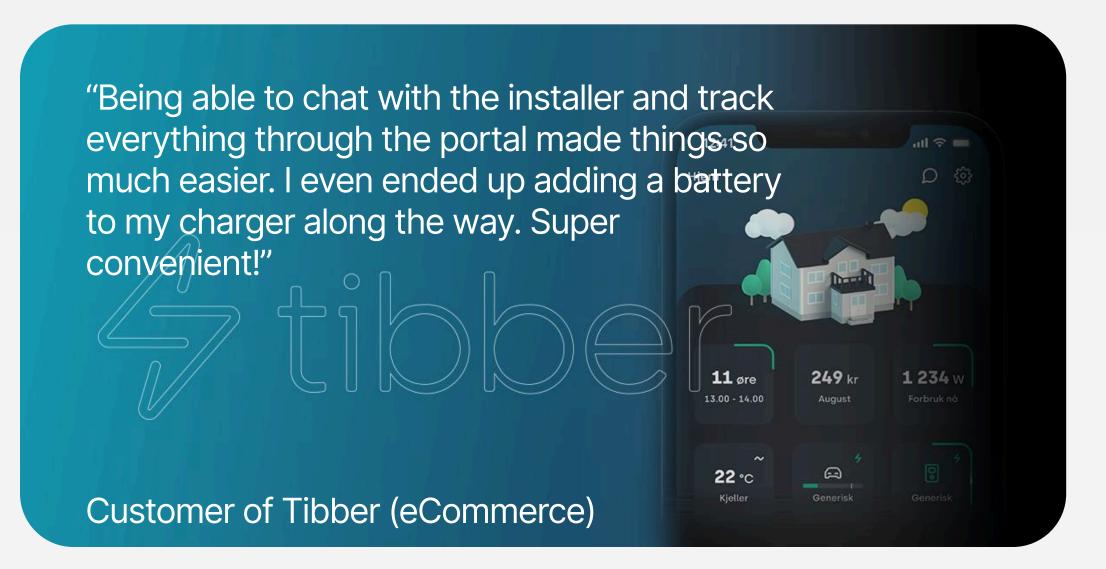
STEP 4

End customers experience a digital journey from purchase/interest registration to the fully installed product.



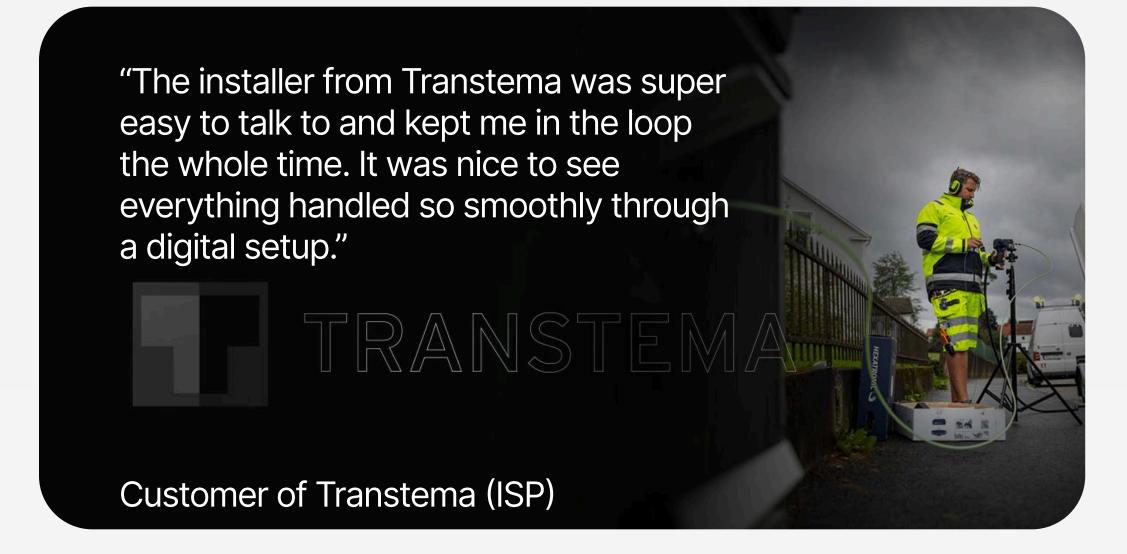


What b2c customers say



"The installer was really thorough and explained everything in a way I could understand. It was also great that I could reach both the installer and Coop's support team in one place. It made the whole process feel really smooth."

Customer of Coop (Retail)







45 installer